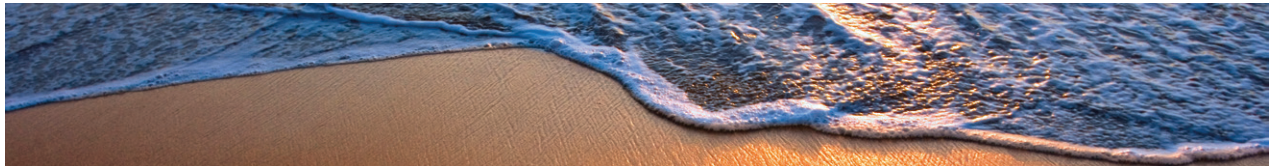




pacific | Special Incoming and DMC Functions



Pacific provides special features for Incoming Tour Operators and DMCs beyond the general functions:

Service Center Client

The Service Center Client is a powerful tool that supports all reservation-related functions. This allows you to intuitively create offers, make bookings, record customer data and much more.

Bus and Transfer Module

With this module, Pacific supports you in the administration of your vehicles, drivers, tour guides and all associated services. You can manage individual bus and transfer plans as well as assign vehicles and drivers. The module graphically displays all boarding and unboarding processes of the tours.

Tax Module

The tax module covers the multiple aspects of the incoming and DMC taxation. The respective country-specific taxes and local taxes can be stored accordingly.

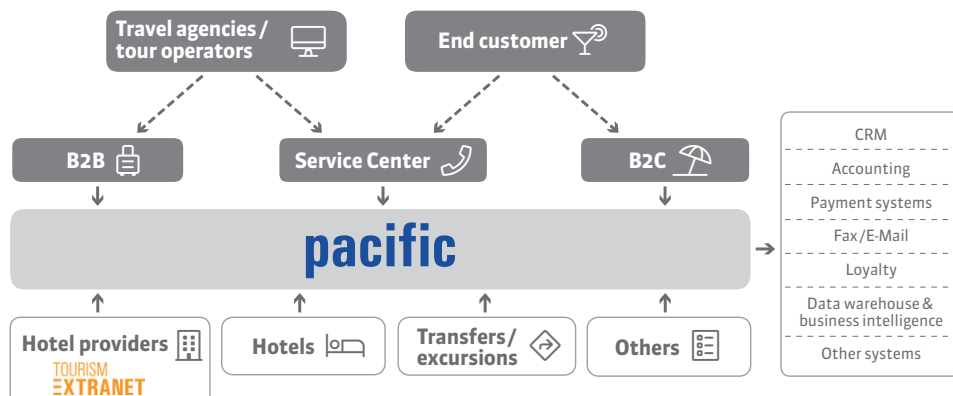
Further Developments

Group Module / Offer Module

To comfortably handle offers and bookings for groups, we have created a special module with several functions for different users:

In the service master data, you create individual conditions and/or contracts that your service providers allow for your groups. The conditions can be printed out as a complete contract document for signing by the contracting parties. When you create an offer or posting for a group, the system accesses only these group contract conditions.

We have developed a sophisticated special module for creating group offers. First of all, you enter the desired framework data for the customer inquiry, then you compile the offered services for the customer individually in arbitrary variants. Depending on your price scales, the system calculates all offer prices for all group sizes – for the basic offer as well as for any optional add-on services and packages.





All services are provided as a detailed and visually appealing itinerary. You can send all details to your prospective customers with a push of a button. The strong point of the offer module comes into play if the prospective customer wants to book one of your offer variants: At the click of a mouse you can immediately convert any offer variant into an actual booking – without having to re-enter or change the data.

For the future handling of the trip, we have created special masks for the operations department. Thanks to these mass rebooking functions, it is possible to change and rebook several services in one mask in all bookings all at once.

Additional special functions

- allotment management with overbooking option including control via yield management tool
- optional use of the graphic reservation mask and/or seat assignment
- distribution channel and distribution channel filter for multi-brand management and multi-market management with specific prices and allotments per distribution channel
- sell services without a supplier / add supplier later on – e.g. for multiple suppliers per service
- corporate hierarchies (data visibility and accessibility)
- receivables management including online payment and collective transfers
- automated verification of supplier invoices and account reconciliation
- audit trail
- importing bookings from source-market partners with automatic assignment of external service codes
- exporting master data and prices to partner systems
- wizard for loading package prices
- fast reservation mask
- document templates

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